

# Hi Sugarhill eVoter we need your help

## We need you to identify a possible problem with our new electronic voting.

Currently we are running a covenant change vote that leads up to a January 16, 2020 Special Meeting. It has 3 options yes no abstain.

There is a chance you can't find your ballot invitation.

## If you think you did not get your ballot invitation or any of the reminders they are probably in your junk or spam folder.

- Look in your junk/spam folder for anything with Sugarhill or electionbuddy.
- If you find the ballot invitation there you will need to add **invitations@mail.electionbuddy.com** to your contacts list or this will happen every time.

## If you are having problems please contact us

[sugarhillconcerned@gmail.com](mailto:sugarhillconcerned@gmail.com) or call 772-485-6670.

## Finally, If you are ignoring the ballot because you don't want to be involved.

- All our voting issues and election items will have the abstain option.
- We never know how you voted and choosing the abstain option lets us know at least you got the emailed ballot invitation and understood how to cast a ballot without problems. Choosing the abstain option is better than not voting at all.
- If you open the link to your ballot in the email invitation **but don't vote**, that too will let us know you got the invitation and opened your ballot. You will, however, continue to get reminders from electionbuddy and we won't know if you had a problem casting your ballot if you stop there.

## So ultimately the best thing to do is:

1. Read your emailed invitation or one of the reminders.
2. Click on the link below the words "**To Vote, visit:**"
3. Your ballot will open in your browser.
4. You can review descriptions or documents about the issue/s or candidates. If opening documents takes you away from your ballot just click your browser **back button** to get back to the ballot.
5. Look for the ballot selection options, they may be yes no abstain depending on the election.
6. Make your selection/s then click **verify**. Look over your selection/s to make sure they are correct and if they are click **submit**.
7. You're done, you just voted, bravo. Give that person an "I voted" sticker.